

Syed Sarwar

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Profile

To obtain a Data Analyst role where I can utilize my skills and experience to drive growth, improve efficiency, and add value to the organization, while staying at the forefront of industry trends and emerging technologies.

Professional Experience

Full Stack Academy, Data Analyst Intern

Dec 2023 – May 2024

Hyderabad, India

- Conducted data analysis using SQL and Python (Pandas, NumPy) to identify trends and patterns.
- Created dynamic visualizations in Power BI and Tableau to present findings.

Wipro, Senior Associate

Jul 2020 – May 2023

Hyderabad, India

Worked as Content Reviewer in Analyzing and Reviewing User Profile & User Data.

- Analyzed and reviewed user data with 99.9% accuracy, ensuring data integrity.
- Exceeded performance targets and maintained 100% quality, earning client recognition.

Qconneqt, Process Associate (Semi-Voice)

Oct 2018 – Dec 2019

Hyderabad, India

Worked as Process Associate and handled calls and emails related to customers concern.

- Managed and resolved customer queries, achieving high satisfaction ratings.
- Consistently rated as a top performer, recognized for exceptional efficiency.

Education

MBA, Osmania University

Jun 2018 – May 2020

CGPA : 6.5

Hyderabad, India

Skills

Python

Libraries: pandas, NumPy, Matplotlib, Seaborn.

SQL

Joins, Complex Queries, Clauses, MySQL

Advance Excel

Pivot Table, VLOOKUP, Functions.

PowerBi

Data Modeling, Data Cleaning, DAX, Visualizations and Dashboarding.

Looker

Data Modeling, Data Exploration, Visualization, Reporting.

Tableau

Data Connectivity, Data Preparation, Data Visualization.

Generative AI

ChatGpt, Gemini

Projects

Call Centre Dataset :

- Created a dashboard to track key call center metrics, improving operational efficiency.
- Utilized data-driven insights for strategic decision-making.

Mobile Phones Data Analysis :

- Analyzed mobile data, cleaning and ensuring data quality.
- Analyzed features such as ratings, prices, battery capacities, and camera quality.
- Developed Power BI dashboards to highlight key metrics and insights.

Academy Student Dataset :

- Developed a comprehensive Power BI dashboard to visualize key metrics such as attendance, and demographic information.
- Identified significant trends and patterns in student data, supporting curriculum and policy enhancements.
- Enabled real-time data interaction for stakeholders, facilitating informed decision-making.

Awards

Star Performer, Wipro

Recognized for outstanding performance.

Top performer, Wipro

Has been rated the top performer with exceeding performance.

RnR, Wipro

Received for consecutive quarters.